



# FELLOWS FINANCIAL

## GROUP

## PREMIER CLIENT PLATFORM

*Fellows Financial Group most rewarding experience for clients*

**Fellows Financial Group understands the needs of employers, and offers to our premier clients the most efficient and comprehensive benefit platforms proven to save you time, energy and resources.**

### Welcome to our Premier Client Platform

At Fellows Financial Group, client satisfaction is our #1 priority. You can expect to have four equal equity partners involved in managing all aspects of your relationship. In addition to this arrangement, FFG is pleased to offer a dedicated Premier Client relationship manager as a single point of contact, available to you by phone and email, anytime. Your manager is equipped with everything he or she needs to research and resolve benefit-related issues and inquiries. On this platform, you get:

- Best in class broker compensation schedule
- Issue resolution with an average of one business day.
- Detailed regional and national benchmarking
- Company Policy Development
  - HR360
  - COBRA Administration
  - IRS Form 5500 Filings
- Benefit Plan Intelligence
  - Evaluation of key utilization rates, unit costs, plan design efficiency and impact of specific diseases.
  - Value-added health care data which provide the opportunity to reveal hidden problem areas and potential disease management opportunities.
  - Online access to benefit calculators and various benefit modeling applications.

### What makes FFG different?

Fellows Financial Group works closely with organizations to help control health care costs, while keeping employees healthy and productive. Our flexible solutions help you evaluate employee population health risks and needs, and develop national and local group benefit strategies.

Your Premier Client manager is available to assist with all your benefit-related inquiries, including questions about:

- Claims and explanation of benefits, payment policies, billing, eligibility, prescription or pharmacy, networks/contracted health care professionals
- Program Strategy, Design and Pricing
- Performance Measurement and Monitoring
- U.S. Health Care Reform Strategy and Compliance
- Pharmacy Benefit Management Consulting
- Workforce Well-Being Evaluation
- Communication and Change Management
- Development of Funding Strategies
- Forecasting, Budgeting and Reserve Setting